



Carbrook Golf Club

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653 Beenleigh Redland Bay Road, Carbrook Qld 4130
P O Box 3037, Loganholme Qld 4129

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Carbrook Golf Club

CREDIT CARD MONTHLY PAYMENT REQUEST

I, _____
Name

of _____
Address

Authorise Carbrook Golf Club Inc (Debit User) with User ID Number 420769 to arrange for funds to be debited from my/our account, and at the Financial Institution identified and described below.

Details of account to be debited

Card Type	Visa	Mastercard
Credit card numbers		
Name on Card		
Expiry Date		/

Note: Direct debiting may not be available on this account. If in doubt, please refer to your Financial Institution.

Credit Card Monthly Payment Request Authorisation

I/We have read your **Service Agreement** and acknowledge and agree to the terms and conditions in that Agreement.

I/ We request and authorise Carbrook Golf Club to arrange, through its own merchant facility, to charge my nominated credit card any amount Carbrook Golf Club has deemed payable by you.

Periodic Amount/Type of payment: Membership Fee as per invoice

Frequency of Debit: Monthly (debited on or around the 1st business day of each month)

***Please note that your first payment in each annual cycle will also include an administration fee which will be charged to your membership account.**

Customer(s) Signature: **X** _____ Date: _____

IMPORTANT – Please note that by signing this authority and opting into a pay by the month agreement with the Carbrook Golf Club you agree to allow the club to charge membership payments for the year as specified in the membership invoice. We do not offer a month by month style of membership, rather an option to pay your membership off in instalments.



Carbrook Golf Club

CREDIT CARD MONTHLY PAYMENT REQUEST SERVICE AGREEMENT

By signing our Credit Card Monthly Payment Request you acknowledge and agree to the following terms and conditions:

1. You authorise Carbrook Golf Club Inc (we/us) to charge your nominated credit card in the name in the manner specified in the ***Credit Card Monthly Payment Request*** or we will only arrange for funds to be charged to your credit card if we have sent to the address nominated by you in your membership portal, a billing advice which specifies the amount payable by you to us and when it is due.
2. We will provide you with at least 14 days prior notice in writing if we propose to vary any of the terms of the debit arrangement in place between us.
3. You will need to give us at least 20 working days notice in writing if you wish to defer or alter any of the charge arrangements.
4. You will need to advise us in writing if you wish to stop a payment being processed or cancel a Credit Card Request. Such notice should be delivered to us at least 20 working days before the due date for payment or as otherwise stipulated in our Terms and Conditions. All requests for stops or cancellations must be referred to us in the first instance.
5. If you wish to dispute any charged Item, you should refer to us in the first instance and we will seek to resolve the matter with you. If we cannot resolve the dispute you can contact your financial institution at which your nominated account is held. Your financial Institution will then commence a formal claims procedure on your behalf.
8. You agree that it is your responsibility to have sufficient available funds in your nominated credit card account by the due date to enable payment of fees in accordance with the Credit Card Request.
9. We will initiate the charges on the due date stated in the Credit Card Request or as otherwise agreed between us in writing. If the due date for payment falls on a day which is not a business day in Queensland, then the charge will be processed on the next business day.
10. If a charge to the nominated credit card fails, you authorise us to present a further charge for payment, notwithstanding that this may exceed the maximum amount stated in the Credit Card Request. We may ask you to reimburse us for any charges we incur as a result of your charged item being returned unpaid.
11. We will ensure the details of your personal records and account details held by us remain confidential. However, if you lodge a claim in relation to an alleged incorrect or wrongful debit, it may be necessary for us to release such information to your financial institution or its representative, or to our financial institution or its representative to enable your claim to be assessed.
12. **If an attempt to charge your credit card fails, you will receive an email advice of the failure and we will retry to charge your credit card within 5 working days later. For any other failed attempt to debit your account, you will incur a \$15 admin fee for each other failed attempt within the current agreement. This administration fee will be added to the next charge attempt.**